

HCSS Cloud Services

Let Us Securely Host
Your **HCSS** Applications

Access Anytime, Anywhere | Enterprise Security | Scalable | 24/7 Support



► Secure Hosting Platform

HCSS Cloud Services is a Desktop as a Service (DaaS) solution that will transform your work model and empower your employees to be more mobile and productive. **HCSS Cloud Services** has all the accessibility of the typical cloud service, with the power of a desktop to support the complexity of your computing environment.

We host your **HCSS** software and data on highly secure servers and take care of all the technicalities behind the scenes with 24/7/365 service, including security maintenance, data backups, and HCSS product updates. All you have to do is connect to your **HCSS** products through an Internet connection, whether from your desktop in the office, a laptop in the field, or your handheld device – leaving you with more flexibility and time to focus on doing what you do best.

► Top Benefits

- Scalable to fit your company's needs, from two users to 2000 users.
- Reduce worries and stress with the confidence of high-availability engineering, which provides 99.99% availability of your software and data.
- Save your company's IT department time and money by allowing HCSS to host, manage, and upgrade your HCSS line of business applications instantly.
- Access your HCSS software and data any time, anywhere in the world, on any platform or device.
- Access our support team 24/7/365 with our legendary instant customer support – no automated phone trees or waiting on hold endlessly.
- HCSS keeps up with technology and innovation, while you focus on revenue-driving activities.



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► Let **HCSS** Handle the Technical Stuff

Scalable To Fit Your Company's Needs

The **HCSS Cloud Services** is customized to your requirements, whether you have two users or 2000. Hosted in a Tier 4 data center, we have access to virtually unlimited infrastructure with a 99.99% availability rate.

Be Confident that Your Environment is Always Available

High-availability engineering eliminates single points of failure, provides reliable crossover, and detects failures as they occur to protect you from fires, loss of connectivity to your server, data corruption or loss, virus attacks, and more. We backup data nightly, weekly, monthly, quarterly, and yearly. And if that's not enough, we can customize more aggressive backup schedules based on your requirements at a fraction of what it would cost you in-house.

Focus on What's Important to Your Business

Let us host, manage, and upgrade your **HCSS** applications while you worry about what's most important – making money for your company. We have the resources and infrastructure to upgrade your products almost instantly without you having to overload your IT department, suffer hours of downtime for scheduled upgrades, or pay for extended hardware and software support. We'll host your **HCSS** software and data and be your business continuity and disaster recovery solutions provider.

Instant 24/7 Customer Support

You already know about our legendary 24/7/365 customer service with no automated phone trees or long hold times. The same excellent support is extended to **HCSS Cloud Services**. Let us be your IT resource for all your hosted **HCSS** applications, and always get to talk to a live person at our Sugar Land, Texas, office – day or night, even on holidays.

A True Mobile Workforce

Get instant secure access to your **HCSS** applications and data any time, anywhere in the world, from any device or operating platform, as long as you have an Internet connection. No need for VPNs or access to corporate networks. We provide both a desktop client and a web interface for your hosted applications with seamless integration between your cloud environment and your local computer or device and its resources, as well as with onsite hosted business applications which includes Enterprise Resource Planning software.

Perfect Solution for Joint Ventures

With a rent-versus-own mode for infrastructure, **HCSS Cloud Services** provides a predictable cash flow model as an operating expense with no capital expense required. Maintain data ownership at the end of a project's life and eliminate inter-company job tracking and billing issues as well as the need for IT resource overhead costs.

Fully Dedicated, Secure, and Compliant Virtual Environment

Our hosting environment is SAS 70 Type II/SSAE-16 Type II, TIA942 Tier Four, PCI DSS (Sec. 9 & 12), HIPPA, FISMA, and ISO 27001 certified. With multiple national carrier data routes going into our data center, enterprise-grade software and hardware for unchallenged performance and reliability, and Intrusion Prevention System (IPS) and Secure Sockets Layer (SSL) security technology, your hosted environment is fully secure and dedicated to your company.

Host More than Just Your **HCSS** Products

No more logging into different environments to access your business applications. We can host your ERP software, project management software, and other applications to extend your ROI for **HCSS Cloud Services** even further without extra licensing costs when you bring your own license (BYOL).

