Innovative Software
for the Construction Industry

As an **HCSS** customer, there are a myriad of resources available to help guide you with your product usage. Check out the resources below and be sure to bookmark any that interest you.

HCSS Support
24/7 *instant* support in three rings or less.

Main Support: 1-800-444-3196

Fleet Support: 1-855-231-7877

Email: support@hcss.com

Chat: chat.hcss.com

HCSS Community
Discuss best practices with other HCSS software users, get answers to common questions, and review your support case history.
community.hcss.com

HCSS Knowledge Base
Have a support question? Quickly search our database of thousands of knowledge articles to find the answer.
help.hcss.com

HCSS Webinars
Check out our monthly support webinars. We analyze support call trends to make sure we are covering the most relevant and useful webinar topics.
webinars.hcss.com

HCSS Academy
The HCSS Academy is an online learning environment with training videos on 10 of our major products. Access is included in your product maintenance or subscription.
academy.hcss.com

Customer Success
We'll help you discover new learning resources, make suggestions to expand your use of HCSS software, and provide you with a single point of contact at HCSS.
success@hcss.com

Email Preferences
Make sure you're receiving important product updates, webinar announcements, etc. To update the specific types of emails you receive, visit:
learn.hcss.com/notification-preferences

Product Idea Portal
Submit and vote on product suggestions, subscribe to status updates, and interact directly with our product managers on new features and functionality you would like to see in HCSS.
ideas.hcss.com